

State/Tribes/IHS Billing Workgroup

Monthly Teleconference Minutes

March 20, 2013

Attendees: Crow IHS – Lavonne Spotted Horse, biller; Fort Belknap IHS - Mary Mount, Judy Thomas; Billings Area office IHS Deanna Dennis, Felecia Blackhoop; CSKT Tribal Health – Penny Anderson; Blackfeet IHS – Angie Kipp; DPHHS – John Hein, Duane Preshinger, Ian McEwen, Brett Williams, Lesa Evers; Xerox – Denise Juvik, Danielle Wood, Tom Keith, Barbara Kamerzel

Introductions and roll call.

Minutes from the February 20, 2013 teleconference were addressed.

Questions were addressed from participants and include the following:

TOPIC: Inpatient Hospital Visits

- Inpatient Hospital Visits

Inpatient hospital visits at IHS hospitals are low for fiscal year 2013, although Blackfeet has shown steady improvement. The Montana Medicaid office is working with tribal health and Indian Health Service to work these claims and make sure all codes and units of services are filled in correctly.

Note: This only applies to Blackfeet, Crow and Fort Belknap hospitals.

TOPIC: New Website Link

- www.mtmedicaid.org
- This link has the agenda and minutes from the previous month's call.
- It is filed under "Provider Information"
- The material is accessible at the bottom of the page under the heading "Tribal, Urban and Indian Health Services."
- All other agendas and minutes are available from Ian McEwen, at imcewen@mt.gov.

TOPIC: New Urban Indian Call Schedule

Lesla Evers, DPHHS Tribal Relations Manager, discussed the implementation of separate calls for Urban Indian Clinics. The first call will be on Wednesday, April 3 at 1:00pm and will be every first Wednesday of the month.

TOPIC: **HMK (CHIP) Dental Claims**

- Please enroll your dentists into Montana Medicaid www.mtmedicaid.org
- Healthy Montana Kids (HMK) dental claims must be billed to Xerox on an American Dental Association (ADA) claim form
- Healthy Montana Kids + (Medicaid) dental claims are billed on a UB-04 claim form to Xerox
- All dental claims are billed through Xerox (not Blue Cross)
- If faxing in claim forms, be sure to check the box in your software that informs Xerox of the corresponding claim (either electronic or paper) or if Xerox should expect a fax or additional paperwork

TOPIC: **Emergency Dental Claims**

Q: My emergency dental claims are being denied – why?

A: Make sure you are billing on a UB-04 claim form with your I.H.S. facility NPI

- This is because the claim is coming through the emergency room
- Make sure to mark the correct box indicating to Xerox if additional doctor signature paperwork is coming through – fax or mail
- Call Xerox if you need a Remittance Advice or a denial notice
- 1-800-624-3958

TOPIC: **Billings Indian Health Service Area Office Training**

- There was a training held in Billings discussing billing and claim issue to Xerox, Blue Cross & Blue Shield, as well as updates on billing procedures. The training was very well attended and a participant list will be available from Deanna Dennis soon.

Next Teleconference

The next call will be held on **Wednesday, April 17, 2013 at 1:00 pm**. Information to call in will be sent out Monday afternoon, April 15th. Participants are encouraged to submit their agenda items to Ian McEwen at imcewen@mt.gov. Minutes from all previous calls are available here:

www.mtmedicaid.org